

Resolve mdx is an advanced UTI test that combines PCR technology with a unique susceptibility testing method to provide physicians with personalized antibiotic options, allowing for more informed treatment decisions.

Patient Clinical Information Requirements:

- First name and last name
- Date of birth

Urine Specimen Requirements:

- Clean catch, midstream urine

Labeling Instructions:

- First name and last name
- Date of birth

Turnaround Time:

- Within 24 hours (Negative report – no pathogens detected)*
- Within 48 hours (Positive report – including antibiotic susceptibility testing results)*

*From specimen receipt at lab. If shipped as instructed.

Patient Eligibility:

- Patients experiencing UTI symptoms, especially those who have experienced chronic, persistent, and recurrent UTIs

Causes for Specimen Rejection:

- >96 hrs from collection date with C&S preservation tube
- >48 hrs from collection date in urine cup without preservatives and on ice
- Urine cup on ice: if ice melted, specimen will be rejected
- Urine sample leaked in transit
- Less than 3mL of urine received
- Frozen specimen
- Sample provided by catheterized urine
- Foley catheter tips
- Collection date not provided



Xpert One Support is founded on personal attention, responsiveness, and commitment to customer satisfaction. Our Xperts are truly experts on mdxhealth products and processes, from specimen requirements and shipping logistics, to clinical insights. Together with your mdxhealth Molecular Diagnostic Specialist, Xpert One Support strives to make your mdxhealth experience the best it can be.

Physicians, patients, lab technicians, and everyone in the fight against prostate cancer—you can expect more from Xpert One Support.



866-259-5644

(Monday – Friday, 6:00 AM – 4:30 PM PT)



info@mdxhealth.com

Joseph L. Sailors, MD
Laboratory Director
CLIA# 45D2229819